

SEW-EURODRIVE pick-up center

Easy to use and always available

SERVICE



SEW-EURODRIVE pick-up center – collect goods outside working hours, too

The SEW-EURODRIVE pick-up center enables you to obtain urgently needed spare parts outside working hours, too.

You can thus collect the goods, prepared by us beforehand, when you need them.

Your benefits

- Continuous pick-up available (24/7) at the Vienna-Inzersdorf SEW-EURODRIVE site
- Pick-up to suit you, including without prior appointment with SEW-EURODRIVE
- No charging for waiting periods for our service staff when goods are handed over

What we offer you

After completion of your drive / order picking for your spare parts, these are placed on a standard EURO pallet along with a hand-operated pallet truck in the pick-up center for you to collect. To retrieve your goods, we email you a personal entry code beforehand. Once the code is entered, the door of the pick-up center can be opened and you can retrieve your goods.

Goods retrieval



The pick-up center is located next to the entrance gate and has an electronic combination lock.



You need to enter the entry code you received in the display, which is located under a cover.

Open the cover and press the "ON/Enter" button to activate the display. Next, enter the code and confirm with the "ON/Enter" button. You will then be asked to turn the knob of the center clockwise. Please use sufficient force to turn the knob.



After retrieving the goods, please return the hand-operated pallet truck to the pick-up center, sign the delivery note to confirm acceptance and lock the gate. Please ensure you collect the goods using an appropriate vehicle.

If you have any questions about the pick-up center outside our working hours, our 24h Service Hotline will be pleased to help at **+43 1 617 55 00-60**.

Please note

The risk passes to you as the purchaser when the goods are retrieved from the pick-up center.

SEW-EURODRIVE Ges.m.b.H accepts no liability for incorrect loading or damage that occurs during transportation.

**SEW
EURODRIVE**

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