

## SEW-EURODRIVE A/S – return form

Only goods from SEW-EURODRIVE A/S Denmark's standard assembly program\*, and otherwise as stated below, are accepted for return, and only after prior agreement with SEW.

The conditions for returns are as follows:

- Items older than 3 months from the invoice date cannot be returned
- The item must be returned in original packaging; the unit must be undamaged and not put into operation
- After agreement with SEW, the return form below is completed and sent to [Service@sew-eurodrive.dk](mailto:Service@sew-eurodrive.dk)
- A copy of the completed return form must be enclosed with the return item upon submission
- The item must be returned within 8 days to our address in Greve, at no cost to SEW

The following items cannot be returned:

- Units in aluminum gear housings (R17, R27, F27, W20/30/29/39)
- Units painted in colors other than standard colors RAL 7031, RAL 9005, as well as units in OS surface treatment
- Encoders
- Electronic products that have been installed
- Oils sold outside SEW DK's standard program\*
- Spare parts

Credit upon return:

- Units with a purchase price of less than DKK 2400,- (per unit) will not be returned and will not be credited
- Units with a purchase price of more than DKK 2400,- (per unit) will be returned and credited with 40% of the purchase price

**Complete the return form and send it to [Service@sew-eurodrive.dk](mailto:Service@sew-eurodrive.dk) State the invoice number in the e-mail subject. Please include a copy of this with the return item:**

Date	
Customer number	
Customer name	
Contact person	
Telephone	
Production number/ Serial number	
Invoice number	
Product type	
Number	
Describe reason for return	

\*The standard assembly program can be provided via the Service department or Internal Sales