

<div>SEW EURODRIVE</div>		<div>HUMAN RESOURCES</div> <div>JOB DESCRIPTION</div>	Reference No. 7242		Next Review Aug 2028
SEW-EURODRIVE Ind Pvt Ltd			Revision No. 0	Date 06.02.25	
JD	Human Resources		Compiled By JD-7231	Approved By JD-2001	Issued By JD-4531

POSITION : Assistant Manager / Executive - Technical Support (IG)

WORK LEVEL : 04

**Responsibility:**

1. Application engineering & technical support for IG to SEW sales
2. Providing techno-commercial offers for IG to SEW sales
3. Co-ordination with SEW Group Company (as per communication matrix) for specific technical points.
4. Responsible for drawings.
5. Visiting customers as per request to extend the technical support as a part of business development activity
6. Training of SEW personnel as well as customer's engineers.
7. Responsible for technical approval for any product.
8. New products updating and training to SEW employees.
9. Maintenance of Quality Manual System.

**Authority**

1. Authority to give technical quotes to the sales persons for their applications.
2. Authority to organize the training materials and docs jointly with Manager TS.
3. Decision on arranging the technical training at plants and/or customer's place jointly with Manager TS.

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**DIMENSIONS :**

1. Direct reportees: 0
2. Department people:
3. Area: North/West/East (as per region assigned)
4. Products: Industrial Gear boxes & its components and other related accessories.

**PROFILE:**

**EDUCATION :** BE in Mechanical Engineering from reputed Institute

**EXPERIENCE :** Min. 3 years' experience in the Engineering industries preferably Gearbox Industries

**SKILLS REQUIRED:** Exposure to business development / application engineering  
Good communication skills required

Revision No	Revision date	Remarks