



SEW
EURODRIVE



Operation

Pick-Up and Delivery Service

Your requirements

Takeover of the logistics for the pick-up and delivery of drive technology components

- **Reduction** in your logistical and administrative outlay thanks to the entire coordination of your transport logistics being taken care of for you
- **Simple processing** thanks to centralized collection and regular or needs-based pick-up and delivery of drive components
- **One central contact person** for repairs/overhaul and for the pick-up and delivery required
- **Faster pick-up and delivery** if urgently required (e.g. due to system downtime)

Our services

- Recording and reviewing the customer's logistical requirements
- Organizing (e.g. arranging appointments) and ordering the pick-up/delivery of drive technology components
- Pick-up of all manufacturers' drive technology components that are defective or need overhauled
- Delivery of all manufacturers' drive technology components that have been repaired or overhauled
- Pick-up and delivery options:
 - Standard process: 2 – 3 days
 - Rush-order process: within 24 hours (by arrangement)
 - Processed by service technicians and technical support on site
 - Process with Pick-Up Box: centralized collection and an even simpler transport logistics process

Your benefits

- **Minimization of outlay and costs**
associated with administration and logistics
- **Time and cost savings** thanks to a reduction in interfaces
(one contact person for repairs/overhaul, including transport logistics)
- **Reduction in system downtime** thanks to rapid processing of
transport logistics (e.g. fast response times by sites across Germany)
- **Improved availability of materials** thanks to reliable, punctual delivery



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NEW: Now easier than ever
Just scan the QR code and order collection
of the Pick-Up Box quickly and easily!

These figures speak for themselves

Whatever your location in Germany, we're never far away. Our expertise and experience maximize your system availability.

4

Drive Technology
Centers (DTCs)

6

Drive Centers
(DCs)

3

Service Competence
Centers (SCCs)

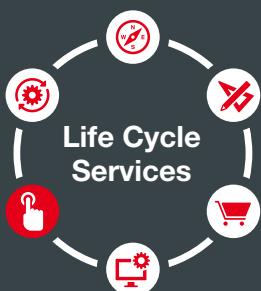
24/7

personal technical
support

> This may be of interest to you

Supplementary services

- Repair
- 24h Service Hotline
- Startup
- Express assembly
- Spare Parts Service
- Inspection and Maintenance
- CDM® – Complete Drive Management



Pick-Up and Delivery Service is part of Life Cycle Services.

> www.sew-eurodrive.de/en/life-cycle-services/

SEW
EURODRIVE

SEW-EURODRIVE GmbH & Co KG
Ernst-Blickle-Str. 42
76646 Bruchsal/Germany
Tel. +49 7251 75-0
Fax +49 7251 75-1970
sew@sew-eurodrive.com

→ www.sew-eurodrive.com