

Operation

## CDM® – Complete Drive Management

Your requirements

- Quick support and recommendations for action if the drive technology components fail:**

  - **Supply** of spare components within hours
  - **Transparency and fast identification** regarding drive technology components that are installed or held in storage
- Identification of installed inventory:**

  - **Structured and consistent technical recording** of the installed drive technology components
  - **Transparency** with regard to the allocated material and equipment numbers and their assignment to the drive technology used in their functional location



Scope of services

With CDM® – Complete Drive Management, SEW-EURODRIVE records every item of your drive technology components, whether installed or in storage. This means looking at all your drive technology with a view to optimizing storage and variants, ensuring compliance with legal requirements (e.g. changes to standards) and even making availability commitments that are measured in hours.

- Concept for optimum stock management based on installed inventory:**
- **Transparency** with regard to drive technology components that are installed or held in storage
  - **Needs-based stocking** of a new or existing warehouse
  - **Optimization** of storage management based on the maintenance strategy
  - **Reduction or optimized usage** of the storage space available

The modular design of CDM® – Complete Drive Management gives you the option of choosing between various service packages. You can decide to implement CDM® directly via the CDM® advanced service package or in stages using CDM® standard and a subsequent upgrade.

Our services

	Data collection by SEW-EURODRIVE		Data collection by customer	
	CDM® standard	CDM® advanced	CDM® standard data	CDM® advanced data
Recording drive technology components, including CDM® component identification and photographic record	●	●		
Checking the installation situation	●	●		
Drawing up recommended actions	●	●		
Analyzing the installation space		●		
Implementing customer-specific switchover guidelines		●		●
Creating order templates for each drive technology component (e.g. materials held in store at SEW-EURODRIVE)		●		●
Developing and implementing response scenarios (e.g. delivering spare CDM® components within hours 24/7)		●		●
Data management in CDM®, including for product updates or changes to normative rule sets		●		●
Creating the structure for the customer system in CDM® in line with the customer’s specifications	●	●	●	●
Creating the link between the SEW serial number, CDM® component number, functional location, and material and equipment number	●	●	●	●
Creating an overview of the variance in the equipment installed and/or drive technology components in storage to help in optimizing stock levels and reducing drive variants	●	●	●	●
One-time course to train the customer in using CDM®	●	●	●	●
Creating a “digital service booklet” for each CDM® component	●	●	●	●
Processing of CDM® database messages (customer to SEW-EURODRIVE): <ul style="list-style-type: none"><li>• Correcting the structure, such as: Replacement of CDM® components</li><li>• Evaluation of newly installed drive technology components (CDM® advanced only)</li></ul>	●	●	●	●
Overview of drive technology components installed and potentially in stock	●	●	●	●
Drive-specific documentation for each CDM® component (e.g. operating instructions, wiring diagram, service history spare parts lists, etc.) available via one click	●	●	●	●

## The added value for you

- **Safeguarding system availability** within the agreed response scenarios
- **Reducing downtimes** through process optimization (e.g. quick identification of and access to available stocked components)
- **Reducing storage and maintenance costs**
- **Saving time** thanks to rapid access to drive-specific data and documents
- **Needs-based investment for new procurements** and resulting spare parts packages



## These figures speak for themselves

Whatever your location in Germany, we are never far away. Our expertise and experience maximize your system availability.

**4**

**Drive Technology  
Center (DTC)**

**6**

**Drive Center (DC)**

**3**

**Service Competence  
Center (SCC)**

**140**

**assembly  
staff**

**> 2000**

**plants in CDM®**

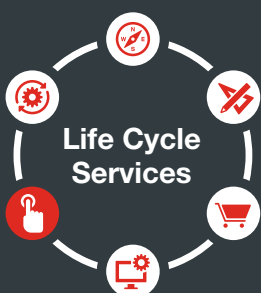
## > This may be of interest to you

### Supporting resources & tools

- Easy Supplier Integration Services ESIS®
- Variant management

### Supplementary services

- Operating and Maintenance Concepts
- Repair
- Retrofit
- Spare parts service
- Condition monitoring
- Inspection and maintenance
- Energy Consulting



CDM® is part of our full service package for the entire system life cycle.

> <https://www.sew-eurodrive.de/en/life-cycle-services/>

**SEW  
EURODRIVE**

SEW-EURODRIVE GmbH & Co KG  
Ernst-Blickle-Str. 42  
76646 Bruchsal/Germany  
Tel. +49 7251 75-0  
Fax +49 7251 75-1970  
sew@sew-eurodrive.com

→ [www.sew-eurodrive.com](http://www.sew-eurodrive.com)