

Newsletter SG-03 | APR 2022



New Managing Director for SEW-EURODRIVE Singapore

SEW-EURODRIVE Singapore would like to announce a recent management change.

Mr. Thilo Grimm, who was in charge of SEW-EURODRIVE Pte. Ltd. and selected surrounding countries in ASEAN, Taiwan and Pakistan for almost ten years, will take over a different role within SEW-EURODRIVE.

Mr. Grimm is succeeded by Mr. Andreas Appel, who was appointed as Managing Director of SEW in Singapore, effective March 1st, 2022.

Mr. Appel joined SEW in 2008, holding roles in several areas within the headquarters in Germany. Prior to Mr. Appel's latest appointment in Singapore, he was the District Manager for Southeast Asia, Japan, and South Korea.



Mr. Andreas Appel

QUICK CHECK: FOR ALL BRANDS OF GEAR MOTORS

...and improve system availability

Service is our priority.

Our Quick Check service is the most simple and efficient service model offered by SEW- EURODRIVE

Singapore. From checking all brands of gearmotors onsite, summarizing the findings, and recommending the maintenance measures. It is also providing comprehensive documentation for further following up.

Along with our quick check seal "12 months functional warranty", it is possible to identify the checked gearmotors conditions – overall transparency on all drives, thus offering customers an improved system availability. An easy concept to all industries.









Due to our proximity and 24-hour service model, the customer can receive support as quickly as possible from the SEW-EURODRIVE urgent service.

> Contact us now for QUICK CHECK service!

24 hrs Service Hotline +65 6-1000-739 or drop us an email: servicesingapore@sew-eurodrive.com

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YOUR ACCESS TO THE DIGITAL SERVICES

... just scan the QR code

Our new product label uses a QR code to provide quick access to the "Digital Services" in the Online Support platform. Simply scan the QR code with a smartphone or through the App Product ID-Plus by SEW-EURODRIVE.

Whether it relates to mechanical or electronic components, customers receive the information in a matter of seconds on their smartphone or tablet. Hence the search for service call numbers, spare parts, product data, and documentation will therefore be even easier.



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